

ETAG

25th September 2008

Temporary Suspension of Travel Rights

Following the fire in the north running tunnel a fortnight ago, Eurotunnel has been operating a single line service which has drastically reduced its capacity, and has had to concentrate on honouring its existing booked traffic.

As the damaged area is unlikely to be restored until the new year at the earliest, it has decided to dispense with *all* discounted travel until it is in a position to schedule a full service. However, as an exceptional gesture, shareholders with travel rights will be able to book *one* return trip at a 30% discount between 11th September and 15th January 2009.*

Although it is questionable whether this accords with the niceties of our contractual entitlement, your Steering Committee is of the view that in these exceptional circumstances it is not unreasonable to accept this temporary constraint.

Renewal of Travel Rights

The fire has put back further consideration of the proposed revised arrangements.

However, it is confirmed that the current arrangements for quoting one's shareholder number will continue after the resumption of bookings next year, and that accordingly it will not now be necessary for Eurotunnel to incur the expense of issuing new shareholder cards.

To view Eurotunnel's position statement to ETAG on these points, [click here](#).

25.9.08

* This sentence added 30.9.08