

ETAG

Spring Half Term Holiday travel rights suspension

During the February 2010 peak Easter half term holiday Eurotunnel unilaterally decided to remove our travel rights.

The affected periods were:

Folkestone to Calais:	Friday 12 th February, all day Saturday 13 th February, after 12 noon
Calais to Folkestone:	Saturday 20 th February, before 12 noon Sunday 21 st February, all day

Following the intervention of our solicitors, Berwins, it was indicated that it would not do so again, although we have no undertaking to this effect.

Those who had been forced to pay a tariff in excess of their travel rights entitlement for journeys during the affected periods have on application received a refund. If an email with booking details to tnu@eurotunnel.com does not yield results, do contact ETAG at ETAG@grand-uk.com.

ETAG The Grand The Leas Folkestone CT20 2XL +44 (0)1 303 222 200

MS 18.6.10