

ETAG

Renewal of Travel Rights

2010

At the end of last October those who had paid the annual registration fee for travel rights last year should have received a letter from Eurotunnel.

For the benefit of those who did not receive it, a copy is given on the additional pages below; the main messages for those with registered shares are:

Renewing travel rights for 2010:

Send a cheque for the £28.50 registration fee together with your Shareholder Booking Reference Number (normally 998 nine digits in total) to:

TNU Shareholder Relations Centre
BP69
62904 Coquelles Cedex
France

Points to note:

1. The annual charge rises in line with Eurotunnel's costs; the increase this year is £1.
2. You do not have to pay the annual registration fee for any year in which you do not wish to travel.
3. Travel bookings should continue to be made online at www.eurotunnel.com or by phone:
from the UK to 08 705 35 35 35 or 01 303 27 22 22
from abroad to +33 (0) 3 21 00 20 61
4. The £28.50 fee has to be paid separately to TNU Coquelles in advance of travel bookings; the two cannot be done together.
5. Occasionally the system will not accept a return for £2; this can normally be overcome by booking two £1 singles.
6. TNU Coquelles does not accept phone calls; the designated medium of communication is either letter or email to tnu@eurotunnel.com.
7. If you **change your address**, notify Computershare either online for single shareholdings at www.computershare.com, or by letter if more than one, to

The Registrar Computershare Investor Services PLC
The Pavilions Bridgewater Road
Bristol BS99 6ZZ
Telephone: 0870 703 0039

Also notify **Eurotunnel**, to ensure communications regarding travel rights continue to be received, by email to tnu@eurotunnel.com or letter to Coquelles as above.

8. Details regarding bearer shares and other points are given in Eurotunnel's letter of 23 October 2009, which is reproduced on the pages below.

Coquelles 23 October 2009

(Shareholder Booking) Reference number: **998**..... (9 digits – not the same as your Shareholder Registration Number as found on Eurotunnel's legal documents, usually beginning C000.....)

Dear Sir/Madam,

TNU (ex Eurotunnel) Travel Privileges

We are currently updating our records.

If you continue to hold the TNU PLC shares making you eligible to travel privileges in registered form, either through Computershare Investor Services PLC in the UK or BNP Paribas Securities Services in France, the only action required is to pay the annual registration fee (see below). We will check your holding directly with the registrars.

If you hold your TNU shares in bearer form, you must pay the annual registration fee and send us a statement of account from your bank, dated 23rd October 2009 or later confirming that you still hold the relevant TNU Units .

The Board of Directors has fixed the annual registration fee at £28.50 for 2010. Non-payment of the fee does not affect your eligibility to the travel privileges schemes but you will be unable to make any booking or travel in 2010 until payment for the annual registration fee has been received. No exception will be made for any reason whatsoever.

Payment for the registration fee will only be accepted in Sterling. No payment in Euros will be accepted and no exception will be made for any reason whatsoever.

If you have a Sterling bank account, you may make the payment of £28.50 by bank transfer or by cheque payable to TNU PLC.

If you do not have a Sterling bank account, you must make the payment in Sterling by bank transfer only.

Details of the bank account to which bank transfers should be made can be found on the registration form enclosed. ([Click here](#) for form in pdf format.)

Please note that, in order to travel, you must make a booking prior to travelling either online at www.eurotunnel.com or by contacting our Call Centre on 08705 35 35 35 from the UK or 0810 63 03 04 from France, or +33(0)3 21 00 20 61 from any other country. You will need to quote your 9-digit shareholder reference number which appears at the top of this letter when making your booking. Under no circumstances can bookings be taken by the Shareholder Relations department.

To save costs, shareholder cards are no longer renewed and no exception will be made for whatever reason. Even if you seek to check-in simply by presenting your card, you will not be able to board without a booking.

If you wish to make use of your travel privileges for 2010, please return to us at your earliest convenience the attached documents by post to TNU – Shareholder Relations Centre – BP69 – 62904 Coquelles Cedex, France.

- the enclosed registration form duly completed and stating your shareholder reference number which appears at the top of this letter;
- your cheque for the sum of £28.50 made payable to TNU PLC, or state on the form that you are paying by bank transfer;
- if you hold your shares in bearer form, the original of your statement of account.

If you have disposed of your TNU PLC shares and are therefore no longer eligible to TNU travel privileges, please ignore this letter.

Yours faithfully,

Marina Martin

Manager - Retail Shareholders

NB: Items in red are ETAG's insertions.

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